# ORIGINAL



### ARIZONA CORPORATION COMMISS.

#### UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2011

100190

Date: 10/19/2011

**Complaint Description:** 

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Candy

Zeese

**Account Name:** 

Candy Zeese

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

Surprise

CBR:

State:

ΑZ

**Zip:** 00000

is:

**Utility Company.** 

Arizona - American Water Company

Division:

Water

Contact Name:

**Contact Phone** 

#### Nature of Complaint:

Consumer is opposed to the 82% rate increase that AAWC is requesting. She states that she has a 1" meter and the basic monthly charge is high. She states that the rates already in place are highway robbery. The economy is down and everything keeps going up. Incomes are not increasing and a lot of people are on fixed income.

\*End of Complaint\*

#### Utilities' Response:

## Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. W-01303A-10-0448. closed

\*End of Comments\*

Date Completed: 10/19/2011

Opinion No. 2011 - 100190

Arizona Corporation Commission DOCKETED

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